



VSys Voices:

Professional Development for Volunteers & Staff





VSys Voices Presenters



Dana Litwin, CVA, is a globally recognized strategic advisor, speaker, and advocate for civic service. Since 2002 she has guided organizations in California's Silicon Valley and nationwide to produce breakthrough volunteer and community engagement programs. Dana is the creator of the YouTube channel “Priceless Advice for Leaders of Volunteers”, served as President of the Association of Leaders in Volunteer Engagement (ALIVE), and is a founder and facilitator of the National Alliance for Volunteer Engagement.



Todd McMullin graduated in non-profit management and has 25 years experience as a technology consultant for community organizations. He is the co-founder of a United Way chapter, a local Volunteer Center, Samaritan Technologies, The Disaster Help Network, The Congress of Volunteer Association Administrators and the Association of Leaders in Volunteer Engagement (ALIVE).





Are Staff & Volunteers Learning Together?



Specialty Team Training Includes....



- Leadership
- Communication
- Project Management
- Working with minors/families/special needs
- Animal handling/policies
- JEDI/IDEA/DEIA
- Safety/Emergency Response
- Any new policy, procedure, or regulation



Partner with HR for Consistent Standards



- Courses and certifications: Mandated Reporter, Therapy Animal, Conflict Resolution, etc.
- In-Service trainings about Volunteer Services
- Same training completion/verification systems for staff & volunteers



Team Building Together

- Whole-team training sessions (paid/unpaid)
- Whole-team FUN
- Skills & experience-based leadership
- Working within flat & hierarchal org structures.





Who has a CVA or CAVS or other #LoVols certification?



CAVS & CVA

THE BERYL INSTITUTE

Certified Administrator of
Volunteer Services (CAVS)

Designation intended for
healthcare professionals or other
individuals with an interest in
volunteer leadership.

<https://www.theberylinstitute.org/general/custom.asp?page=CAVSPrep>



<https://cvacert.org>



Service Enterprise for Organizations



Service Enterprise Program

- Comprehensive Diagnostic
- Training
- Coaching
- Certification
- Peer Network
- Research & Resources

<https://www.volunteeralive.org/serviceenterprise.php>





Build Skills and Leadership for Staff & Volunteers

- Budget for professional development
- Ask about career development goals
- Strategic Volunteer Engagement = Align with SDOH and other funding



Professional Associations

www.volunteeralive.org



<https://shvlonline.wildapricot.org>



www.iave.org
International
Association for
Volunteer
Effort



Volunteer Management
PROFESSIONALS OF CANADA

www.vmpc.ca

NATIONAL ASSOCIATION OF VOLUNTEER PROGRAMS IN LOCAL GOVERNMENT

NAVPLG
PLUG INTO YOUR PEER NETWORK

www.NAVPLG.org



Professional Associations

www.volunteeralive.org



Professional Associations

www.navplg.org

NATIONAL ASSOCIATION OF VOLUNTEER PROGRAMS IN LOCAL GOVERNMENT

NAVPLG

EVENTS AND HAPPENINGS



NAVPLG NEWS

NAVPLG Education Program - Neurodiversity in Volunteerism

■ 2.22.2023

Join us on March 15, 2023 at 11 am (Pacific) for our next Education Program, "Neurodiversity in Volunteerism." Neurodiverse people are constantly navigating a society that frowns upon mental health. This makes it difficult for them to lead independent... [Read More](#)

NAVPLG Awards Nominations Open

■ 2.13.2023

Nominations are now being accepted by the National Association of Volunteer Programs in Local Government (NAVPLG) in categories for awards that exemplify outstanding public sector volunteerism. NAVPLG works to strengthen volunteer programs through leadership,... [Read More](#)



Regional Network Examples

www.shvlonline.org



Society for Healthcare
Volunteer Leaders

www.ohvmaonline.org

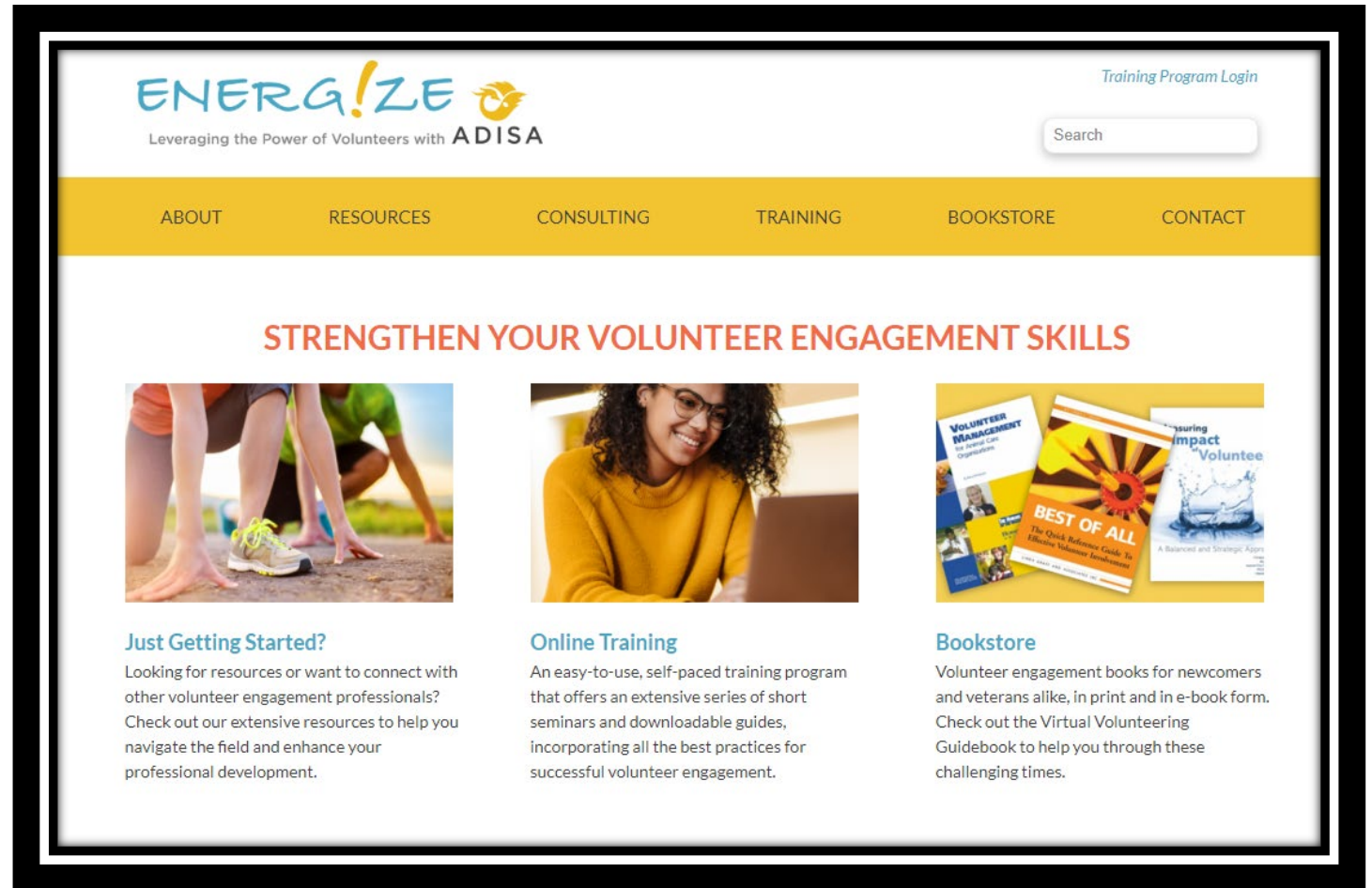


www.texasvmc.org



Resources for Volunteer Engagement Skills

www.energizeinc.com





Direct Consulting Beyond VSysVoices



Professional Consultants

www.adisagroup.com



TEAM
DEVELOPMENT



VOLUNTEER
ENGAGEMENT



LEADERSHIP
COACHING



EXECUTIVE
SEARCHES



ORGANIZATIONAL
HEALTH




STRATEGIC PLANNING & ORGANIZATIONAL
EFFECTIVENESS






SPEAKING, TRAINING
& MEETING DESIGN

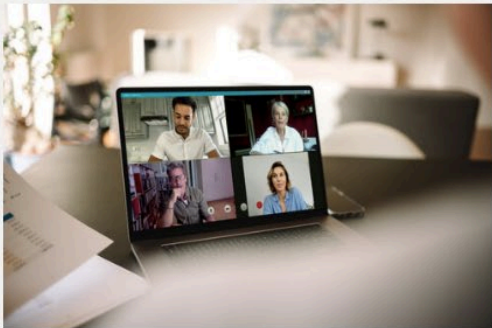


Professional Consultants




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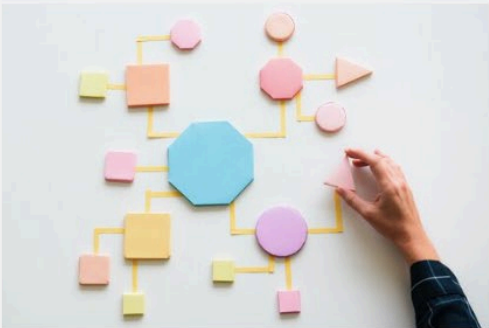
From strategic design, to one-on-one coaching in leadership, Dana will take your community engagement and volunteer programs to new levels of effectiveness and success.



Webinars and Virtual Trainings.



Consulting and Strategy.



Program Design.

Dana is available for retainer or project-based Community engagement and volunteer program

www.danalitwinconsulting.com



Professional Consultants

www.tobijohnson.com



Professional Consultants

www.vqstrategies.com



Who is VQ?

VQ Team: Bios

Beth Steinhorn, President

Beth partners with organizations and their leadership to increase their impact through strategic and innovative engagement. As a thought leader, Beth regularly participates in the national dialogue about volunteerism and engagement and is co-editor of the new book, *Transforming Disruption to Impact: Rethinking Volunteer Engagement for a Rapidly Changing World*. She provides consulting and training to organizations across the US and Canada including supporting dozens of organizations to become certified Service Enterprises.



Prior to becoming a consultant, Beth worked as an executive director and marketing director with education and faith-based organizations and spent years working with museums as an educator, manager, and anthropologist. She draws upon her

Check Out Our:

- Tools & Templates
- VQ e-Newsletter
- VQ Blog
- Virtual Learning
- Upcoming Presentations



Take our VQ Mini Quiz





Resource Links

<https://shvlonline.wildapricot.org>

www.volunteeralive.org

www.vmpc.ca

www.NAVPLG.org

www.iave.org

www.EngageJournal.org
(subscription & free content)

www.VolunteerMatch.org
Free and paid levels of
service: webinars and
recruitment platform

www.youtube.com/@danaspricelessadvice





Open Discussion: Brainstorm & Troubleshoot



Thank you for joining us!

